

# Price Guide

# 2018

Other airport services  
**February Edition**



*This guide is issued exclusively for informative purposes, with the objective of providing information as regards the charges applied on Spanish Airports.  
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# INTRODUCTION



## 1. INTRODUCTION

Royal Decree-Law 13/2010, of December 3, has introduced an important modernization process, dividing the airport and air navigation management functions that in Spain had been performed by the Entidad Pública Empresarial Aena, with the objective of improving the efficiency and effectiveness of the Spanish airport system.

Aena Aeropuertos is created within this modernization process and it shall be responsible for the management of the airports which until now had been managed by Entidad Pública Empresarial Aena.

The Council of Ministers on June 3, 2011 approved an agreement which authorizes the asset transfer from Aena to Aena Aeropuertos and a rise in the capital stock of the new company. These measures are necessary for Aena Aeropuertos to start functioning effectively, from June 8, 2011.

Aena Aeropuertos shall carry out all the duties and obligations developed by Entidad Pública Empresarial Aena until June 7, 2011 as regards management and operation of airport services, and any others that national or international law gives to the airport operator, in relation to the network integrated by airports and heliports managed by Aena.

From July 5, 2014, Aena Aeropuertos S.A changes its name into Aena S.A. The airports and heliports that it manages are the following:

Adolfo Suarez Madrid-Barajas and Barcelona-El Prat.

Alicante Elche, Gran Canaria, Tenerife Sur, Málaga-Costa del Sol and Palma de Mallorca.

Bilbao, Fuerteventura, Girona, Ibiza, Lanzarote, Menorca, Santiago, Sevilla, Tenerife Norte and Valencia.

Almería, Asturias, Coruña, Granada-Jaén, Jerez, La Palma, Murcia San Javier, Reus, Seve Ballesteros, Santander, Vigo and Zaragoza.

Albacete, Algeciras, Badajoz, Burgos, Ceuta, Córdoba, Madrid Cuatro Vientos, Hierro, Huesca, La Gomera, León, Logroño, Melilla, Sabadell, Salamanca, San Sebastián, Son Bonet, Pamplona, Vitoria and Valladolid.



## **1.1. PROCEDURE TO OPERATE.**

Flights landing, taking-off or flying over the Spanish territory shall be subject to the Spanish law as regards civil aviation and to the public security, police and penal regulations in force in Spain.

Information about requirements and authorizations needed to operate in Spain is available in AIS (available Internet) or in the following address:

### **DIRECCIÓN GENERAL DE AVIACIÓN CIVIL (CIVIL AVIATION OFFICE)**

Subdirección General de Explotación del Transporte Aéreo

AESA

Avda. General Perón, 40 portal B 1ª planta

28020 Madrid

Fax: +34 917 705 469

E-mail: [licexplotacion.aesa@seguridadaerea.es](mailto:licexplotacion.aesa@seguridadaerea.es)

[www.seguridadaerea.gob.es](http://www.seguridadaerea.gob.es)

In order to optimize the use of the capacities available in airports under the Spanish sovereignty, it is needed to coordinate arrival and departure hours of every commercial flight to avoid congestions and delays. Therefore, every flight operating in Adolfo Suarez Madrid Barajas and commercial flights operating in other Aena airports shall coordinate their service times through:

### **Asociación Española para la Coordinación y Facilitación de Franjas Horarias (AECFA)**

C/ Peonías 12, 8ª Planta 28042 Madrid

Tf: +34-913 211 044

Fax: +34-913 211 348

E-mail: [slot.coord.admin@aecfa.es](mailto:slot.coord.admin@aecfa.es)

[www.slotcoordination.es](http://www.slotcoordination.es)

In order to operate at Spanish airports, it will be necessary to complete the form: "Formulario Estadístico de Tránsito Aéreo" both at arrival and departure.

### **AIRPORT SERVICE TIMETABLE:**

Service times of Spanish airports are duly published and updated in the AD card of each airport of AIP Spain.



## 1.2. GOVERNING LAWS.

Law 18/2014 of 15 October, provides the regulatory framework for basic airport services.

This Law observes the principle of legal reservation regarding the regulation of airport revenues, Law 21/2003, amended by Law 1/2011 of 4 March.

The list below shows the basic airport services. Revenues generated by them are considered as public patrimonial benefits:

- use of runways (landing),
- aerodrome services provided by airport operator,
- meteorological services,
- services of inspection and control of passengers and baggage (security),
- use of the terminal buildings by the passengers (passengers),
- service that enable general mobility of passengers and provision of assistance to persons with reduced mobility (PRMs),
- use of aircraft parking areas,
- use of air bridges,
- use of the airport for transport and supply of fuels and lubricants
- use of the infrastructures for the provision of ground handling services

List of Laws that have amended Law 21/2003:

Law 2/2012 de 29 de junio de Presupuestos Generales del Estado para el año 2012.

Real Decreto-ley 20/2012, de 13 de julio.

Law 17/2012 de 27 de diciembre de Presupuestos Generales del Estado para el año 2013.

Real Decreto-ley 11/2013 de 2 de agosto.

Law 22/2013 de 23 de diciembre de Presupuestos Generales del Estado para el año 2014.

Real Decreto-ley 8/2014 de 4 de julio, de aprobación de medidas urgentes para el crecimiento, la competitividad y la eficiencia.

Ley 18/2014, de 15 de octubre, de aprobación de medidas urgentes para el crecimiento, la competitividad y la eficiencia.

Real Decreto-ley 17/2014, de 26 de diciembre.

Law 36/2014, de 26 de diciembre, Presupuestos Generales del Estado para el año 2015.

Law 48/2015, de 29 de octubre, Presupuestos Generales del Estado para el año 2016

Law 3/2017, de 27 de junio, Presupuestos Generales del Estado para el año 2017.

**Agreement of the Council of Ministers of 27th of January 2017, that approves the Airport Regulation Document for 2017-2021. Published in the Resolution of 20th of February 2017, of Civil Aviation Authority, BOE num 49, of 27 de February de 2017**

**Legislation of charges for those services provided by entities other than Aena, although they are invoiced by Aena:**

- Safety and security tax (Tasa de seguridad aérea): Law 9/2013
- Charge on slot allocation (Asignación franjas horarias): Real Decreto-ley 1/2014, de 24 de enero
- Law 3/2017, de 27 de junio, Presupuestos Generales del Estado para el año 2017









**PRIVATE PRICES**



## 2. Aena S.A.: PRICES FOR COMMERCIAL SERVICES

Rates under this section do not include indirect taxes unless otherwise stated.

### 2.1. CAR PARK.

#### Definition

Use of car park areas in the airport operated directly by Aena S.A.

**Rates:** Available at each airport website. They may be checked at [www.aena-aeropuertos.es](http://www.aena-aeropuertos.es)

### 2.2. NON-DELIMITED AREAS AND LOUNGES

#### Definition

Use of non-delimited areas and lounges that are not rented.

#### Rates for VIP Lounges:

##### Individual access and on line reservation: Airport group 1, 2 and 3

Penínsular and Balearic airports	Vat not included	VAT included	Lounges at Canary Islands Airports	IGIC Nnot included	IGIC included
Adult	24,46 €	29,60 €	Adult	24,49 €	26,20 €
Child 6-10 years old	11,74 €	14,20 €	Child 6-10 years old	11,78 €	12,60 €
Child < 6 years old	Free	Free	Child < 6 years old	Free	Free

##### Individual access and on line reservation: Madrid and Barcelona group

Schengen longes (*)	vat not included	VAT included	Non Schengen lounges (**)	vat not included	VAT included
Adulto	24,46 €	29,60 €	Adulto	25,29 €	30,60 €
Niños 6-10 años	11,74 €	14,20 €	Niños 6-10 años	12,64 €	15,30 €
Niños < 6 años	Gratis	Gratis	Niños < 6 años	Gratis	Gratis

(\*) At Madrid airport: Puerta del Sol, Puerta de Alcalá y Plaza Mayor  
At Barcelona airport: Colomer, Canudas y Pau Casals

(\*\*) Madrid airport: Neptuno y Cibeles  
Barcelona airport: Miró

#### Rates for access to vip lounge not included in ticket



## **Multiaccess products**

### **CARDS AND CHECKBOOKS**

#### **ANNUAL CARD AND Checkbook (VALID AT ANY AIRPORT)**

<b>Nominative products</b>			<b>Non nominative products</b>		
<b>CARD</b>	<b>VAT not included</b>	<b>VAT included</b>	<b>CHECKBOOK</b>	<b>Precio sin impuestos</b>	<b>Precio con IVA</b>
10 usos	222,31 €	<b>269,00 €</b>	10 usos	222,31 €	<b>269,00 €</b>
Anual	330,58 €	<b>400,00 €</b>	100 usos	2.223,14 €	<b>2.690,00 €</b>

These rates are valid for multi-access and multi airport products, for any VIP lounge at any Aena airport, that would have bought at WPA, APP or lounge desk.

#### **ANNUAL CARD AND Checkbook (ONLY FOR CANARY ISLAND AIRPORTS)**

<b>Nominative products</b>			<b>Non nominative products</b>		
<b>CARD</b>	<b>IGIC not included</b>	<b>IGIC included</b>	<b>CHECKBOOK</b>	<b>IGIC not included</b>	<b>IGIC included</b>
10 usos	222,43 €	<b>238,00 €</b>	10 usos	222,43 €	<b>238,00 €</b>
Anual	330,84 €	<b>354,00 €</b>	100 usos	2.224,30 €	<b>2.380,00 €</b>

These rates are valid for multi-access s and multi airport products, for any VIP lounge at Canary Islands Aena's airports.



### Rates for other lounges:

Standard rate (€)	Half Day <sup>(5 hours)</sup>	276,5	
	Day <sup>(8 hours)</sup>	387,1	
	More than 5 days	Discount 40%	
	1 hour	63,2	
	<b>Euros</b>	<b>Half Day</b>	<b>Day</b>
Salón VIP/CIP privado		481,50	674,20
Salón CIP despacho		854,40	1196,10
Sala Goya (MAD T2)		776,70	1.087,30
Sala Autogiro I y II (MAD T2)		388,30	543,70
Sala Prensa (MAD T4)		1.320,30	1.848,50
Sala Turmalina (MAD T1)		481,50	674,20
Sala Auditorio (MAD T2)		276,50	387,10
Sala Manzanares (MAD T2)		276,50	387,10
Sala Europa (BCN)		388,30	543,70
Sala de Conferencias (SVQ)		159,80	223,80
Sala Formación, VIP I y VIP II (LPA)		400,70	561,00
Sala Conferencias y Sala 1 (LPA)		189,10	223,80
Sala de prensa (LPA)		199,80	279,80
Sala reuniones (ALC)		108,20	162,30
Sala multifunción (ALC)		403,10	604,70
Salas de Juntas (ALC)		210,40	315,60
Sala Business (MAD)		776,70	1.087,30
Sala Multifuncional A Coruña		108,20	162,30
Sala reuniones (GRX) <sup>(2,5 hours)</sup>		160,80	



## Lounges at the General Services Offices of Cargo Centers:

BARCELONA			MADRID		
Lounge Type I (B) (20 - 30 persons)	Common rate	Customer rate	Lounge Type A (16 - 18 persons)	Common rate	Customer rate
Half Day	151,20 €	136,10 €	Half Day	235,30 €	212,60 €
Day	121,00 €	108,90 €	Day	176,10 €	159,80 €
Hour	34,80 €	31,30 €	Hour	41,50 €	27,70 €
Lounge Type II (C o D) (24 - 40 persons)	Common rate	Customer rate	Lounge type B (52 persons)	Common rate	Customer rate
Half Day	294,90 €	265,40 €	Half Day	471,80 €	424,00 €
Day	223,10 €	200,80 €	Day	352,30 €	317,00 €
Hour	59,00 €	53,10 €	Hour	90,60 €	81,80 €
Lounge type III (A) (30 - 50 persons)	Common rate	Customer rate	Hora cóctel		108,20 €
Half Day	393,20 €	353,90 €	Course Training	Common rate	Customer rate
Day	294,90 €	265,40 €	10 hours	350,10 €	362,30 €
Hour	75,60 €	68,10 €	20 hours	568,90 €	588,80 €
Lounge type IV (C+D) (40 - 80 persons)	Common rate	Customer rate	30 hours	875,20 €	905,80 €
Half Day	589,80 €	530,80 €	40 hours	1.139,00 €	1.178,90 €
Day	446,10 €	401,50 €	100 hours or more (€/h)	13,40 €	13,80 €
Hour	118,00 €	106,20 €		<b>VALENCIA</b>	
CÓCTEL	Common rate	Customer rate	SALA (25 PERSONAS)	TARIFA GENERAL	
Lounges I, II y III	99,80 €	90,70 €	Half Day	145,10 €	130,60 €
Lounge IV	136,10 €	113,40 €	Day	116,10 €	104,50 €
Upper terrace	189,00 €	151,20 €	Hour	33,40 €	30,10 €



CURSOS DE FORMACIÓN	TARIFA GENERAL	TARIFA CLIENTE
10 hours	302,50 €	272,20 €
20 Hours	491,50 €	442,40 €
30 Hours	756,10 €	680,50 €
40 Hours	983,00 €	884,70 €
100 hours or more (€/h)	11,70 €	10,60 €

### 2.3. OFFICES, PREMISES AND COMMERCIAL DESKS.

#### **Definition**

Use of offices and premises surfaces of preferential or non-preferential nature and commercial desks different from the check-in ones.

**Rates**. For contracts of period equal or higher than six months.

AIRPORT	PREFERENTIAL OFFICES	NON PREFERENTIAL OFFICES	COMMERCIAL DESKS
Alicante, Barcelona, Bilbao, Gran Canaria, Ibiza, Lanzarote, AS Madrid-Barajas, Málaga, Palma de Mallorca, Tenerife Norte & Tenerife Sur	24,39	16,77	57,47
Bilbao, fuerteventura, Menorca, Sevilla y Valencia	21,62	16,77	47,88
Almería, Asturias, Federico G <sup>a</sup> Lorca Granada-Jaén, La Coruña, Jerez, La Palma, Santiago & Vigo	18,72	14,72	28,48
Albacete, Algeciras, Badajoz, Burgos, Ceuta, Cordoba, Cuatro Vientos, Girona-Costa Brava, El Hierro, Huesca Pirineos, La Gomera, León, Logroño, Melilla, Murcia San Javier, Pamplona, Reus, Sabadell, Salamanca, San Sebastián, Santander, Son Bonet, Valladolid, Vitoria & Zaragoza	15,77	10,82	19,40

€/m<sup>2</sup>/month

For less than six months period contracts, rates will be increased by 25%. The minimum contractual period is one month.





Exceptionally for commercial desks contracted per hours the following prices will be apply:

AIRPORT	Up to 2 hours	Additional hour or part
Alicante, Barcelona, Fuerteventura, Gran Canaria, Ibiza, Lanzarote, AS Madrid-Barajas, Málaga, Menorca, Palma de Mallorca, Sevilla, Tenerife Norte, Tenerife Sur and Valencia	2,49	1,49
Albacete, Algeciras, Almería, Asturias, Badajoz, Burgos, Ceuta, Cordoba, Cuatro Vientos, Federico García Lorca Granada-Jaén, Girona-Costa Brava, El Hierro, Huesca Pirineos, La Coruña, La Gomera, La Palma, León, Logroño, Melilla, Murcia San Javier, Pamplona, Reus, Sabadell, Salamanca, San Sebastián, Santander, Santiago, Son Bonet, Valladolid, Vigo, Vitoria and Zaragoza	1,83	1,41

€/m<sup>2</sup>/hour

## 2.4. SURFACES.

### 2.4.1. Non paved surfaces

#### Definition

Non paved surfaces are considered as such lands, developed or not, that does not have paved infrastructure with slabs, asphalt spraying or similar material, and whose preferred use is the installation of removable modules. Build is not allowed.

Rates. For contracts of period equal or higher than six months.



AIRPORT	NON PAVED SURFACES	AIRPORT	NON PAVED SURFACES
A Coruña	0,54	Logroño	0,54
Albacete	0,54	Madrid Cuatro Vientos	0,54
Alicante-Elche	0,83	A.S. Madrid-Barajas	0,83
Algeciras	0,54	Málaga-Costa del Sol	0,83
Almería	0,54	Melilla	0,54
Asturias	0,54	Menorca	0,54
Badajoz	0,54	Murcia San Javier	0,54
Barcelona-El Prat	0,83	Palma de Mallorca	0,83
Bilbao	0,54	Pamplona	0,54
Burgos	0,54	Reus	0,54
Ceuta	0,54	Sabadell	0,54
Córdoba	0,54	Salamanca	0,54
El Hierro	0,54	San Sebastián	0,54
FGL Granada	0,54	Santander	0,54
Fuerteventura	0,54	Santiago	0,54
Girona	0,54	Sevilla	0,54
Gran Canaria	0,83	Son Bonet	0,54
Huesca-Pirineos	0,54	Tenerife Norte	0,83
Ibiza	0,83	Tenerife Sur	0,83
Jerez	0,54	Valencia	0,54
La Gomera	0,54	Valladolid	0,54
La Palma	0,54	Vigo	0,54
Lanzarote	0,83	Vitoria	0,54
León	0,54	Zaragoza	0,54

€/m2/month

For less than six months period contracts, rates will be increased by 25%. The minimum contractual period is one month.

Additionally, in case non paved surfaces fully or partially place over them temporarily removable facilities, the resultant amount of applying the above rates will be increased by the amount obtained by multiplying the total area by the 25% of the rates above.

## 2.4.2. Paved surfaces

### Definition

Paved surfaces are considered as such lands, developed or not, that are not buildable to the airport whose primary feature or value consists in the provision of paved infrastructure with slabs, asphalt spraying or similar material, and whose preferred use is parking general vehicles, stairs, forks and other tools for handling or installing removable modules of miscellaneous uses.

**Rates**. For contracts of period equal or higher than six months.



AIRPORT	PAVED SURFACES
Alicante, Barcelona, Gran Canaria, Ibiza, Lanzarote, AS Madrid - Barajas, Málaga, Palma de Mallorca, Tenerife Norte and Tenerife Sur	1,11
Bilbao, Fuerteventura, Menorca, Sevilla and Valencia	0,71
Almería, Asturias, Federico G <sup>a</sup> Lorca Granada-Jaén, Jerez, La Coruña, La Palma, Santiago and Vigo	0,71
Albacete, Algeciras, Badajoz, Burgos, Ceuta, Córdoba, Madrid Cuatro Vientos, Girona, Hierro, Huesca, La Gomera, León, Logroño, Melilla, Murcia San Javier, Pamplona, Reus, Sabadell, Salamanca, San Sebastián, Seve Ballesteros Santander, Son Bonet, Valladolid, Vitoria and Zaragoza	0,71

€/month/m<sup>2</sup>

For less than six months period contracts, rates will be increased by 25%. The minimum contractual period is one month.

Additionally, in case paved surfaces fully or partially place over them temporarily removable facilities, the resultant amount of applying the above rates will be increased by the amount obtained by multiplying the total area by the 25% of the rates above.



## 2.5. GENERAL & SPECIAL STORES.

### Definition

Use of surfaces or premises designed for general storage, premises for special storage. Special store means a place equipped with cold storage or conservation, enclosed structure or any other device or complementary facilities which mean an additional investment.

**Rates** . For contracts of period equal or higher than six months.

AIRPORT	GENERAL STORE CATEGORY		SPECIAL STORES
	1 <sup>st</sup>	2 <sup>nd</sup>	
Alicante-Elche, Barcelona, Gran Canaria, Ibiza, Lanzarote, AS Madrid Barajas, Málaga, Palma de Mallorca, Tenerife Norte and Tenerife Sur	11,68	8,86	29,62
Bilbao, Fuerteventura, Menorca, Sevilla and Valencia	10,81	8,86	27,66
Almería, Asturias, Federico G <sup>a</sup> Lorca Granada-Jaén, Jerez, La Coruña, La Palma, Santiago and Vigo	8,86	7,36	22,71
Albacete, Algeciras, Badajoz, Burgos, Ceuta, Córdoba, Madrid Cuatro Vientos, Girona, Hierro, Huesca, La Gomera, León, Logroño, Melilla, Murcia San Javier, Pamplona, Reus, Sabadell, Salamanca, San Sebastián, Seve ballesteros Santander, Son Bonet, Valladolid, Vitoria and Zaragoza	3,91	3,45	15,81

€/month/m<sup>2</sup>

For less than six months period contracts, rates will be increased by 25%. The minimum contractual period is one month.

## 2.6. AIRCRAFT HOUSING.

### Definition:

Use of hangars to house authorized aircraft.

### Rates:

Periods lower than 1 month	Mínimum per aircraft
0,36	13,48

€/day/m<sup>2</sup>

€/day

aircraft siohutete surface

For periods over one month, please ask for the charge available.



## 2.7. LEFT LUGGAGE OFFICE

### Rates

		BIG LEFT-LUGGAGE LOCKER	MEDIUM LEFT-LUGGAGE LOCKER	SMALL LEFT-LUGGAGE LOCKER
Day or part thereof	General	5,80	5,07	4,45
	Canary Islands	5,59	4,97	4,35
	Ceuta & Melilla	5,49	4,86	4,35
Removal from left-luggage locker to store	General	45,95	45,95	45,95
	Canary Islands	44,92	44,92	44,92
	Ceuta & Melilla	44,09	44,09	44,09
Day or part thereof in store (€/day)	General	2,28	2,28	2,28
	Canary Islands	2,28	2,28	2,28
	Ceuta & Melilla	2,17	2,17	2,17

VAT included

Euros

Rates not applicable at Barcelona-El Prat airport: please contact with the Airport to ask for conditions.



## 2.8. SERVICE OF VEHICLES WITHDRAWAL FOR SECURITY REASONS

### **Definition:**

Use of the service of vehicles withdrawal for security reasons, provided by Aena S.A directly or indirectly.

### **Rates:**

	€ / Service
Per vehicle withdrawn	50
Per day	Maximun per day rate in force for parking

## 2.9. CINEMATOGRAPHIC FILMING AND RECORDING, ADVERTISING & PHOTOGRAPHIC INTERVIEWS

### **Definition**

Use of certain areas of an airport to film, record or to make advertising interviews and photographs. When these activities involve the use of other services, supplies or consumptions, they will be additionally invoiced.



## **Rates:**

Madrid, Barcelona, Gran Canaria, Málaga, Palma de Mallorca and Tenerife Sur	
Cinematographic filming and recording	
Cinematographic filming (up to 2 hours)	2.365,10 €
Additional hour	1.135,30 €
Photo reports (up to 2 horas)	567,60 €
Additional hour	272,40 €
Recordings for purposes of disclosure of operational processes at the airport, internal communication, communication with the press, etc. by Airlines or Commercial Concessionaires mentioning the Airport	Discount 100%
Recordings for purposes of communication and promotion of new routes at the airport with no direct promotion of price, and mentioning the Airport	Discount 100%
Routes promotion campaigns jointly with the airport which promotes airlines, destinations and the airport. With any reference to neither product nor price. Subject to approval of the design of the action by the Airport..	Discount 100%
Commercial promotion aimed at selling products (usually route) of the carrier, mentioning the airport and the destination. Subject to approval of the design of the action by the Airport.	Discount 50 %
Projects for joint collaboration with the Airport by third parties (operators or not at Airport) with mention of the active involvement of the Airport	Discount 50 %
Filmming or recording at runway or apron	surcharge 300 %

Alicante, Bilbao, Fuerteventura, Ibiza, Lanzarote, Menorca, Tenerife Norte, Santiago , Sevilla and Valencia.	
Cinematographic filming and recording	
Cinematographic filming (up to 2 hours)	1.773,80 €
Additional hour	851,40 €
Photo reports (up to 2 horas)	425,70 €
Additional hour	204,30 €
Recordings for purposes of disclosure of operational processes at the airport, internal communication, communication with the press, etc. by Airlines or Commercial Concessionaires mentioning the Airport	Discount 100%
Recordings for purposes of communication and promotion of new routes at the airport with no direct promotion of price, and mentioning the Airport	Discount 100%
Routes promotion campaigns jointly with the airport which promotes airlines, destinations and the airport. With any reference to neither product nor price. Subject to approval of the design of the action by the Airport..	Discount 100%
Commercial promotion aimed at selling products (usually route) of the carrier, mentioning the airport and the destination. Subject to approval of the design of the action by the Airport.	Discount 50 %



Projects for joint collaboration with the Airport by third parties (operators or not at Airport) with mention of the active involvement of the Airport	Discount 50 %
Filmming or recording at runway or apron	surcharge 300 %

Airports non included in tables below	
<b>Cinematographic filming and recording</b>	
Cinematographic filming (up to 2 hours)	1.478,20 €
Aditonal hour	709,50 €
Photo reports (up to 2 horas)	354,80 €
Aditonal hour	170,30 €
Recordings for purposes of disclosure of operational processes at the airport, internal communication, communication with the press, etc. by Airlines or Commercial Concessionaires mentioning the Airport	Discount 100%
Recordings for purposes of communication and promotion of new routes at the airport with no direct promotion of price, and mentioning the Airport	Discount 100%
Routes promotion campaigns jointly with the airport which promotes airlines, destinations and the airport. With any reference to neither product nor price. Subject to approval of the design of the action by the Airport..	Discount 100%
Commercial promotion aimed at selling products (usually route) of the carrier, mentioning the airport and the destination. Subject to approval of the design of the action by the Airport.	Discount 50 %
Projects for joint collaboration with the Airport by third parties (operators or not at Airport) with mention of the active involvement of the Airport	Discount 50 %
Filmming or recording at runway or apron	Surcharge 300 %

Madrid, Barcelona, Palma de Mallorca, Ibiza, Menorca, Gran Canaria, Lanzarote, Fuerteventura, Tenerife Norte and Tenerife Sur	
<b>Surveys</b>	
Person/time/day (airside)	891,70 €
Person/time/day (landside)	535,00 €
Airlines and airport operators	Discount 50%

Alicante, Bilbao, Málaga, Santiago, Sevilla and Valencia	
<b>Surveys</b>	
Person/time/day (airside)	557,30 €
Person/time/day (landside)	334,40 €





Airlines and airport operators	Discount 50%
--------------------------------	--------------

Resto aeropuertos	
Surveys	
Person/time/day (airside)	278,60 €
Person/time/day (landside)	167,20 €
Airlines and airport operators	Discount 50%

## 2.10. ADVERTISING SUPPORT

### Definition

Use of advertising zones and facilities inside the airport directly used by Aena S.A.

- Airports in Alicante, Barcelona-El Prat, Gran Canaria, Ibiza, Lanzarote, Adolfo Suarez Madrid Barajas, Málaga-Costa del Sol, Palma de Mallorca, Tenerife North and Tenerife South:

TYPE OF STAND	UNITARY FEE
L-1	426,33
L-2	299,35
L-3	861,94
L-4	149,65
VT-1	481,94
VT-2	602,43
VT-3	759,99

€/month

Non-electronic hoardings with light have a surcharge of 35%.

TYPE OF STAND	FEE (€)	UNITS
Outside hoarding 8x3 m., maximum	34,72	m <sup>2</sup> /month
Electronic outside hoarding 4x3 m., maximum	77,38	m <sup>2</sup> /month
Banderole in a lamppost 1,2x0,8 m. maximum	108,89	banderole/month
Exposing platform	4,82	m <sup>2</sup> /day
Luggage trolleys	12,03	trolley/month

- Rates for other airports:

TYPE OF STAND	UNITARY FEE (€/month)		UNITARY FEE (€/year)	UNITARY FEE (€/half yearly)
	Domestic terminal	International terminal	Domestic terminal	International terminal
L-1	278,04	370,72	2.502,42	1.668,28
L-2	176,09	278,04	1.584,86	1.251,21
L-3	278,04	370,72	2.502,42	1.668,28
VT-2	370,72	463,41	3.336,56	2.085,34
VT-3	463,41	583,89	4.170,70	2.627,56



The unit amounts on an annual/semiannual periods expressed above are only applicable to groups of advertising support contracted by lots and in seasons and areas established by the airport.

Non-electronic hoardings with light have a surcharge of 25%.

TYPE OF STAND	FEE (€)	UNITS
Outside hoarding 8x3 m., maximum	27,804675	m2/mes
Exposing platform	3,733648	m2/día
Exposing platform	9,26	carrito/mes

## 2.11. SURVEYS

### Definition

Use of the airport property and its facilities to carry out surveys.

Madrid, Barcelona, Palma de Mallorca, Ibiza, Menorca, Gran Canaria, Lanzarote, Fuerteventura, Tenerife Norte and Tenerife Sur	
<b>Surveys</b>	
Person/time/day (airside)	891,70 €
Person/time/day (landside)	535,00 €
Airlines and airport operators	50% discount

Alicante, Bilbao, Málaga, Santiago, Sevilla and Valencia	
<b>Surveys</b>	
Person/time/day (airside)	557,30 €
Person/time/day (landside)	334,40 €
Airlines and airport operators	50% discount

Rest airports	
<b>Surveys</b>	
Person/time/day (airside)	278,60 €
Person/time/day (landside)	167,20 €
Airlines and airport operators	Discount 50%

## 2.12. OTHER USES OF THE AIRPORT.

### Definition

Use of the airport property and its outdoor facilities, for non-aeronautical trials, shows, and exhibitions, and other uses different from those specified in the above mentioned rates.



## Rates

GENERAL	INSTALLATION OF EQUIPMENT
246,772219	148,072119

€ hectare/day or part thereof      €/ month for each gadget up to 4 m<sup>2</sup>

### 2.13. SUPPLIES AND OTHER SERVICES.

#### Definition

It includes supplies, services, materials and products including security cards and any other credentials issued for non occasional access of persons to restricted areas of the airports directly or indirectly provided by the airport, and the use of the airport property in the facilities and equipment needed to provide them.

#### Rates

- **Supplies measured by meter** the rate unit will be calculated dividing the amount of the periodic invoice from the service supplier by the number of units consumed, applying an increase of 12.5% for the use of the airport property.
- **Rest of the supplies provided by the airport**, the rate unit will be calculated dividing the total amount of the service cost by the square meters of the airport surface affected by such service, applying an increase of 12.5% for the use of the airport property.
- **Services, materials and products provided by the airport**, they will be invoiced for the real amount of their cost, increasing a 12.5% for the use of airport property.
- **Driving license in Apron (PCP)**
  - Exam duties for such license: 13.08 Euros.
  - Emission, renewal and duplicate: 4.75 Euros.

People not subject to payment of the service:

- Aena staff.
- The staff at the service of the State, autonomous communities or municipality where the airport is located.

- **Security cards issue** to identify people in the airport. The card includes the clamping device (pin, ribbon or other accessories)

CARD EMISSION AND RENEWAL	9,96
DUPLICATE	17,40
PROVISIONAL CARD EMISSION	7,30

€per card.

People not subject to payment of the service:

- Aena staff.
- The staff at the service of the State, autonomous communities or municipality where the airport is located.
- People, both visitors and workers, which must be accompanied by certified personnel of the airport.
- In the case of temporary cards per day, the diplomatic staff or consul, who due to their duties, needs access to the security restricted area.

In case of loss or deterioration, all staff must be subject.



• **Service of management of urban solid waste:** It includes the collection and transport to the Transfer Station, storage, separation in Sorting Plant and later transport to end operators of the waste for their recovery or energetic use. Those that produce urban solid waste by developing its activity at the airport are required to pay for this service.

- Basic rate due to the space occupied, applicable to all renting companies, depending on the space contracted at the airport:  $0,1125 \times n^{\circ}$  of  $m^2$  rented per month.

- Additional rate, applicable to the receivers of the service that generate urban solid waste over 20 Tm annually, on a percentage of separation basis.

SEPARATION SECTIONS	RATE PER TON ANNUALLY
0 – 5 %	31,05
>5 – 10 %	20,7
>10 – 15 %	15,53
>15 – 20 %	10,35
>20 %	5,18



## 2.14. TELECOMMUNICATIONS.

### Definition

Provision of connecting lines and interconnection systems, communications equipment rental, video signal connecting lines and other services requested by the user.

### Rates

#### 2.14.1. Provision of connecting lines and interconnection systems

##### VOICE BASIC SERVICE

PRODUCT/SERVICE	FEE (€)
Analogical connection (provider)	193,28
Analogical connection (Aena)	232,79
Digital connection (Aena)	232,79
Connection DECT phone Aena	170,32
IP connection (Aena)	232,79
IP/WIFI wireless connection Aena	232,79
Use of Aena's telephonic pairs (1)	25,47
Use of Aena's analogical/digital switchboard	32,50
Connection to Aena's switchboard (VoIP) (€/month)	28,13
Connection to Aena's switchboard (VoIP/WIFI) (€/month)	20,92
Trunking service connection	139,73
Trunking terminal configuration	139,73
Trunking service use: basic: voice+data (€/month)	21,69
Trunking service use advanced: voice+data+phone services (€/month)	33,90
Consumptions	Provider charges

(1) Terminal fee will not be applied for contracts in force on 2003, January, 1<sup>st</sup>

##### DATA BASIC SERVICE

PRODUCT/SERVICE	FEE (€)	
Telephone pair	103,63	
Use of point to point line through low speed copper	32,50	Monthly
Fibre pair	103,63	Per transition
Use of point to point line through monomode/multimode optics fibre (per pair)	1.868,37	Km/year
Local network: join connection to multiservice network	103,63	
Local network: use of digital connection line to Aena's multiservice network (10/100 Mbps)	49,20	Monthly
Television: join TV signal reception through RMS	219,62	
Use of TV signal line through RMS	32,50	Monthly
UPS: supply of energy: UPS/SAI/USI up to 1100 W.	70,27	Monthly
Connection to Aena's multiservice network through WIFI (no WIFI card)	14,58	Monthly
Join Aena's info system through RMS or intranet		
SIMA / eSIA	34,46	Monthly
SIPA 32" screen	137,12	Monthly
SIPA 40" screen	165,98	Monthly
OTHERS	Depends on specific project	
Multi-access to Aena's info system - SIMA / ESIA	175,42	Monthly



## 2.14.2. Communications equipment rental, video signal connecting lines and other services requested by the user.

### EQUIPMENT

PRODUCT/SERVICE	FEE (€)	
Walkie Talkie: Rent of Radio Trunking terminal	20,16	Monthly
DECT phone: internal wireless phone	7,58	Monthly
Analogic phone	25,47	Monthly
Additional analogic phone	6,16	Monthly
Digital phone	44,81	Monthly
Data transmission equipment (modem, router...)	35% equipment value	Annual
Computer	35% equipment value	Annual
Computer maintenance	5% equipment value	Monthly
Printer	30% equipment value	Annual
Printer maintenance	8% equipment value	Monthly
Printer supplies	Cost-price + 12,5%	
Rent of IP phone	14,62	Monthly
Rent of WIFI phone	17,13	Monthly
Rent of TV receiver through RMS	10,29	Monthly

### MISCELLANEOUS

PRODUCT/SERVICE	FEES
Line removal, extension, change....	Depends on specific project

### TELEFAX

PRODUCT/SERVICE	FEES (€)
Dispatches:	provider charges+12,5%
Reception (per page)	1,76

### LINKING LINES OF VIDEO SIGN

PRODUCT/SERVICE	FEES (€)
Signal connection	219,62
Video signal fee	14,49
Video conference service (per hour)	823,58

### SESSION OF EQUIPMENT WITH CONNECTION TO PROVIDERS NETWORK

PRODUCT/SERVICE	FEE (€/ month)
Computer with connection to checking in and embarking systems	443,77
ATB printer	225,52
BTP printer	146,27
DCP printer	110,95
Advanced boarding card reader (with bar-code reader)	699,12
Roller feeder medium	105,97
Multifunction desktop reader (optical reader/magnetic reader)	11,35
Keyboard with built-in mouse	54,35
15" TFT slim screen	185,58

### OTHER SERVICES

PRODUCT/SERVICE	FEES (€)
Use of 1U rack housing hardware (without support services)	27,97
Use of 1U rack housing hardware (with support services)	67,25



## 2.15. COMMERCIAL ACTIVITIES.

Use of airport facilities and services to conduct commercial activities of any nature.

The services shown below are regulated by contractual agreements:

1. Installation and operation of vending machines
2. Installation and operation of bank self-service terminal equipment
3. Use of advertising areas and installations
4. Tax-free shops
5. Bars and restaurants
6. Bank offices
7. Vending machines
8. Car rent
9. Retail.
10. Mobile phone
11. Other

### **Aena S.A.: PRICES FOR ADITIONAL COMMERCIAL SERVICES**

## 2.16. CHECK-IN DESKS.

### **Definition**

Use of weighing conveyor, with rear-mounted belt without weighing conveyor, and without belt.

Rates for contracted desks for annual periods:

AIRPORT	WITH WEIGHING CONVEYOR	WITH REAR-MOUNTED BELT WITHOUT WEIGHING CONVEYOR	WITHOUT BELT
Alicante-Elche, Barcelona El Prat, Bilbao, Fuerteventura, Gran Canaria, Ibiza, Lanzarote, Adolfo Suarez Madrid Barajas, Málaga-Coste del Sol, Menorca, Palma de Mallorca, Sevilla, Tenerife Norte, Tenerife Sur and Valencia	1.496,10	428,67	38,26
Almería, Asturias, Federico G <sup>a</sup> Lorca Granada-Jaén, Jerez, La Coruña, La Palma, Santiago and Vigo	1.274,64	241,03	21,37
Albacete, Algeciras, Badajoz, Burgos, Ceuta, Córdoba, Madrid Cuatro Vientos, Girona, Hierro, Huesca, La Gomera, León, Logroño, Melilla, Murcia San Javier, Pamplona, Reus, Sabadell, Salamanca, San Sebastián, Seve Ballesteros Santander, Son Bonet, Valladolid, Vitoria and Zaragoza	1.274,64	159,57	14,17

€/month/desk

For season concessions (between 5-7 month periods) rates for check in desks will be the ones for the use of desks for annual periods plus an increase of 25%.

Exceptionally, the use of desks may be authorized for periods of one month and the rate to apply will be the amount established for the use of desks for annual periods increased by 50%.

In case of shortage of desks, the airport authority may revoke the annual term of rent when for two months the monthly occupancy is less than 25% of the airport's operating hours.



For check-in desks, within the space availability and at the discretion of the airport, which can be rented per hour or fraction, the longest time of the following times shall be considered as use time of the desk:

- Allocation time, meaning time that the lessee has reserved.
- Effective period of time of occupation.

## 2.17. PASSENGER SELF-SERVICE CHECK- IN MACHINES.

### Rates

#### 2.17.1. Airlines' and Handling agents' self-service check in machines

Authorization for the installation and operation of self-service check-in machines owned by airlines or handling agents that provide third passenger with assistance services. This authorization will not apply when the airport installs self-service check-in machines owned by Aena S.A.

AIRPORT	€ / month / kiosk
Alicante-Elche, Barcelona El Prat, Gran Canaria, Ibiza, Lanzarote, Adolfo Suarez Madrid Barajas, Málaga Costa del Sol, Palma de Mallorca, Tenerife Norte and Tenerife Sur	210,72
Bilbao, Fuerteventura, Menorca, Sevilla and Valencia	210,72
Almería, Asturias, Federico G <sup>a</sup> Lorca Granada-Jaén, Jerez, La Coruña, La Palma, Santiago and Vigo	151,76
Albacete, Algeciras, Badajoz, Burgos, Ceuta, Córdoba, Madrid Cuatro Vientos, Girona, Hierro, Huesca, La Gomera, León, Logroño, Melilla, Murcia San Javier, Pamplona, Reus, Sabadell, Salamanca, San Sebastián, Seve Ballesteros Santander, Son Bonet, Valladolid, Vitoria and Zaragoza	105,36

If the company requires space for an additional machine within the same zone, the rate per machine will increase by 10% successively. Machines are in the same zone if they are separated by a distance fewer than 10 meters.

#### 2.17.2. Machines owned by Aena S.A.

Rent for shared use of check-in machines, owned by Aena S.A, assigned to airlines or handling agents that are authorized to provide third passenger with assistance services.

**2.17.2.1. Machines for customer use only: The devices are assigned to the sole and exclusive exploitation by a single client without any possibility of giving other customers access.**

SOLE AGENT KIOSK	€ / month / kiosk
Kiosk with boarding pass printer	2.104,62
Kiosk with boarding pass printer and bag tag printer	2.174,86

**2.17.2.2. Machines for shared use by multiple clients: The devices are assigned to the use of one or more clients. In this case one of two following ways can be used.**

- One or more clients are assigned to operate a particular machine:





COMMON USE KIOSK	€ / month / kiosk	€ / printing / month / kiosk
For all type of kiosks	376,27	0,27

charge per authorized user

- Customers operate a set of machines determined by the airport for the widespread use of passengers:

COMMON USE KIOSK	€ / printing / month / kiosk
For all type of kiosks	0,46

charge per authorized user

## 2.18. 400 HZ ENERGY SYSTEM.

**Definition** Use of airport equipment and facilities to supply electric power converted into 400 Hz to aircrafts.

### **Rates.**

AIRCRAFT MTOW	€ per quarter hour or part thereof
Lower than 40 Tonnes	6,512772
40 - 150 Tonnes	6,851524
Over 150 Tonnes	11,135092

## 2.19. FIRE FIGHTING SERVICES.

### **Definition**

Presence of firefighting service of Aena S.A, with their crew and equipment, at the request of airlines as well as cleaning the aircraft parking apron for fuel spill, when, or for the supplying of the aircraft, or by expansion and spillage of fuel in the tanks, or for any other reason, it is necessary to clean for safety reasons.

**Taxpayer:** Air companies that received the service.

**Rates:** Per service: 141,96 € plus the amount of the product used.



For the purpose of computing the period of use, the scheduled hour or the starting real hour of occupation will be considered as the start if it occurs before the scheduled hour, and as the end of the period of use, the scheduled or real hour of occupation if it occurs after the scheduled hour. Regardless of the real or scheduled time of use of the desk, a minimum period of one hour will be considered.

	Euros	1 <sup>st</sup> HOUR OR PART THEREOF	ADDITIONAL PERIODS OF 15 MINUTES
WITH WEIGHING CONVEYOR		15,92	3,98
WITH REAR-MOUNTED BELT, WITHOUT WEIGHING CONVEYOR		9,27	2,32

The allocation of desks in any of the above ways of use shall be provided by the airport authority in terms of the operational capacity of the airport.

The lessee shall be responsible for any other expenditure for consumption, services or supplies resulting from this lease, which are provided by Aena S.A, directly or indirectly.

## 2.20. ACCESS OF VEHICLES TO RESTRICTED AREAS.

### Definition

It includes the use and access of vehicles to load/unload restricted area, apron area, movement area and, in general, to the access restricted to public use.

### Taxpayer

User or authorized people. Concessionaires or contractors that need to have access to those restricted area are exempt from this rates as a result of its contractual obligations with Aena S.A.

### Rates .

	€ / vehicle
SEASON TICKET (ANNUAL)	1.436,18
SEASON TICKET (MONTHLY)	132,96
ACCESS FEE PER VEHICLE (EACH TIME)	11,56









## CONTACT DETAILS



### 3. CONTACT DETAILS

#### TELEPHONE NUMBER OF CENTRAL SERVICES

913 211 000

#### TELEPHONE NUMBERS OF AIRPORTS

AIRPORT	TELEPHONE Nº
Albacete	967 555 701
Alicante-Elche	966 919 000
Almería	950 213 700
Algeciras	956 646 404
Asturias	985 127 500
Badajoz	924 210 400
Barcelona-El Prat	932 983 837
Bilbao	944 869 664
Burgos	947 471 000
Ceuta	956 527 310
Córdoba	957 214 100
La Coruña	981 187 200
Fuerteventura	928 860 500
Girona	972 186 600
Gran Canaria	928 579 000
FGL Granada-Jaén	958 245 200
Hierro	922 553 700
Ibiza	971 809 000
Jerez	956 150 000
La Gomera	922 873 003
Lanzarote	928 846 000
La Palma	922 426 100
León	987 877 700
Logroño	941 277 400

AIRPORT	TELEPHONE Nº
AS Madrid Barajas	913 936 000
Madrid Cuatro Vientos	913 210 900
Málaga-Costa del Sol	952 048 484
Melilla	952 698 614
Menorca	971 157 000
Huesca Pirineos	974 280 561
Palma de Mallorca	971 789 000
Pamplona	948 168 700
Reus	977 779 800
Sabadell	937 282 100
Salamanca	923 329 600
Murcia/ San Javier	968 172 000
San Sebastián	943 668 500
Seve Ballesteros Santander	942 202 100
Santiago	981 547 500
Sevilla	954 449 000
Son Bonet	971 449 881
Tenerife Norte	922 635 800
Tenerife Sur	922 759 000
Valencia	961 598 500
Valladolid	983 415 500
Vigo	986 268 200
Vitoria	945 163 500
Zaragoza	976 712 300

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